

HAL Errors

Quick Reference Hal Error Screen:

0072CDRR	Card Reader disconnected or not in registry
005PMXA	Put away max attempts exceeded (4x)
0016SYNC	Maint Sync is currently running
001ISTG	ItemStuckInGripper returned by HAL during vend or return
003CCFA	CameraCaptureFailure returned by HAL during vend or return
004MACH	MachineError returned by HAL during vend
006MVFA	MoveFailure returned by HAL during vend
0064SCBE	Shopping Cart Basket Empty during vend/ Stuck on vend.
HALSVCNR	HAL Services are not running.
HALSTS-043	One of the following conditions are read: 1. Vend Door Open 2. Gripper Obstructed (Fingers not retracted, Track not Closed, Sensors 1 or 6 on) 3. Motion Controller Communication error (unable to communicate to Arcus/Proteus) 4. Door sensors reading open.
SOFTFILE_01	The kiosk engine reports a database access error and places kiosk into maintenance mode.
0073CDRR	Error with Contactless EMV, requires dispatch